



# DHS Office of Children, Youth and Families

One Smithfield Street, Suite 400

Pittsburgh, PA 15222-2221

412-350-5701, 412-350-4004 (fax)

**Child Abuse Reporting Line** (to report child abuse/neglect or receive information):  
412-473-2000

**ChildLine** (State child abuse reporting line): 1-800-932-0313

**Director's Action Line** (for consumer concerns or complaints): 1-800-862-6783

**Established in 1997—second largest child welfare agency in Pennsylvania**

## Administration

Patricia L. Valentine, DHS Executive Deputy Director for Integrated Program Services

Jacki Hoover, DHS Deputy Director

Children, Youth and Families Advisory Board

Pa. oversight: Pa. Department of Human Services Office of Children, Youth, and Families

## Mission

Protect children from abuse and neglect; to preserve families, whenever possible; and to assure permanency, that is, to provide permanent, safe homes for children either by assuring safety within the child's own family, or by finding an adoptive home or another permanent setting for those children who cannot be reunified with their family.

## Legal Mandates

Complies with the following state laws/regulations requiring that child abuse and neglect be investigated and safe permanent homes be secured for dependent children:

- Juvenile Act (Act 333) and amendments
- Child Protective Services Law (Act 124) and amendments
- Pa. Adoption Act (Domestic Relations Title 23)
- Regulations governing county children and youth agencies
- Child protective services regulations

Also complies with all applicable federal legislation including the:

- Adoption and Safe Families Act of 1997
- Adoption Assistance and Child Welfare Act of 1980
- Missing, Exploited and Runaway Children Protection Act
- Child Abuse Prevention and Enforcement Act
- Title – IV B, D, E
- Promoting Safe and Stable Families Amendments of 2001
- Chafee Foster Care Independence Act
- Indian Child Welfare Act of 1978
- Multi-ethnic Placement Act of 1994

## CYF Overview

### Calls Logged 2019

- **17,734** calls of suspected child abuse/neglect were received by CYF.
  - 45% (7,968) were screened out at intake.
  - 44% (7,851) were assigned to a caseworker for a full investigation.
    - o 20% of these (1,567) were accepted for child welfare services
  - 11% (1,897) were related to active cases.
    - o 80% of these (1,511) were connected to open cases

### People Served

- In CY 2019, 8,478 children and 12,786 adults received services.
- On July 7, 2020, 3,860 children in 1,807 families were receiving services. 1,547 of these children were in out-of-home placement. 1,430 were in foster care. About two-thirds of those in out-of-home placement were placed with kin.

### CYF filled positions (a/o 01/20)

- 549 (county)

### Contracted Providers\*(FY 2019-20)

200

### Budget (FY 2019-20)

\$307.4 million (18.02% county; 62.49% state, 18.02% federal and 0.55% other funds)

Includes \$262.9M for CYF, \$31.6M for JPO and \$12.9 M for Shuman Juvenile Detention Center

79.5% of the total budget is distributed to contracted agencies.

\* 95% (18,759) of clients were on cases that received services from contracted providers.