

User Guide

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Introduction

- First-time users are directed to the QuickCount landing page on alleghenyanalytics.us
- Click or tap "Get Started" to open the application
- No login is required
- Come back to this landing page for further assistance



Basic Selection & Filtering: Selection Screen

Selection Search Area

Required

Time Period Program (Primary)

Optional

Demographics Geography Political Districts

Filters Applied Area

Displays list of current selections May be used to clear individual selections

• Actions

Guided Steps and other actions



Basic Selection & Filtering: Make a Selection - Basic Count

How many clients were active with DHS in 2017?

- Selection Search Area
 - 1. Time Period > Calendar Year choose 2017
 - 2. Program > Primary Program choose All Human Services
 - **3.** Make sure Active/Ever Active toggle is marked Active
 - **4.** Then choose Department of Human Services

*Navigate within the program list or go Back to Category View

Filters Applied area

Selections have been added

• Actions

Click Get Count (now available)

The Result Screen will open

Hint: Active refers to the time period chosen. In this example, Active = active in 2017.

| Q | Quick Count | | 6 | · Z | | | | | 💬 Contact Us | 🚫 Help |
|---|---|-------------|---|---|-------------------|--------------|----------------|-----------------------------|---|--------|
| | 🗂 TIME PERIOD* | PROG | RAM* | & DEMOGRAPHICS OPTIONAL | GEOGI OPTIO | RAPHY NAL | POLITICAL DIST | RICT | Filters Applied | |
| | 1 | PRIMARY P | PROGRAM* | | | COMPARIS | ON PROGRAM | | Time Period Calendar Year 2017 | ^ |
| 1 | Back to Category View Child Welfare Criminal and Juvenile Justice Category Childhood and Educatio Homelessness and Housing Colder Adults Physical and Behavioral Healt Self Sufficiency Vital Records | on Services | Active Ev Att ve Att publicly-funded 1 Att publicly-funded 1 Att Human Serv Department of Hk Non-DHS Service | er Active 3 n Services inces inces s 4 | | | | Lownload | Primary Program O (Active) Department of Human Services | |
| ÷ | All Human Services | > | | Q Get Count | C Reset Selection | | | Next Step Demographics → | | |
| | | | | | | | | | | |

Basic Selection & Filtering: Results Screen -Basic Count

Results area

Charts and graphs by

Program Legal Sex Age Race

Switch tabs to view charts and graphs for Legal Sex, Age, and Race

Across

Explanation of Results

Toggle to Show/Hide the detailed result explanation

What Else...

Provides additional details about the data including data lag and availability

*Navigate within the program list or go Back to Category View



n Services

Basic Selection & Filtering: Selection - Add Demographic Filters

How many clients were active with DHS in 2017 and were between the ages of 18-29?

Selection Search area

Demographics > Age

choose from:

18 Years, 19 Years, 20 Years, 21 Years,22 Years, 23 Years, 24 Years, 25 Years,26 Years, 27 Years, 28 Years, 29 Years

Filters Applied area

Selections have been added

Actions

Click Get Count

A new Result Screen will open

Hint: Each time Get Count is selected, an additional Result Screen will open.

| Q° LEGAL SX Image: Control of the Product of the | TIME PERIOD. | E PROGRAM* | JEMO OP | TIONAL | | OPTIONAL | | POLITICAL DISTRICT | Filters Applied |
|--|--------------------|------------|------------|--------------------|-------------------|------------|------------|--------------------------|---|
| 0 Months 1 Month 2 Months 3 Months 4 Months 5 Months 9 Months 1 Month 2 Months 3 Months 4 Months 5 Months 1 Months 6 Months 7 Months 8 Months 9 Months 10 Months 11 Months 12 Mars | ବୁର୍ଟ LEGAL SEX | | | 20 A | AGE | | | Z RACE | Time Period Calendar Year 2017 |
| 6 Months 7 Months 8 Months 9 Months 10 Months 11 Months 11 Months 10 Months 10 Months 11 Months 10 Months 10 Months 11 Months 10 Months 10 Months 10 Months 10 Months 10 Months 6 Years 6 Yea | | 0 Months | 1 Month | 2 Months | 3 Months | 4 Months | 5 Months | | Primary Program (Active) Department of Human Services |
| 1 Year 2 Years 3 Years 4 Years 5 Years 6 Years | | 6 Months | 7 Months | 8 Months | 9 Months | 10 Months | 11 Months | | Age (8) 18 Years (8) 19 Years (8) 20 Years (9) 21 Years (9) 22 Years (9) 22 Years |
| 7 Years 8 Years 9 Years 10 Years 11 Years 12 Years 02 7 Years 02 28 Years 02 29 Years 02 9 Year | | 1 Year | 2 Years | 3 Years | 4 Years | 5 Years | 6 Years | | 21 Tears W 22 Years W 23 Years 8 24 Years & 25 Years & 26 Years |
| 19 Years 20 Years 21 Years 22 Years 23 Years 24 Years 24 Years 24 Years 24 Years 24 Years 30 Years 25 Years 26 Years 27 Years 28 Years 29 Years 30 Years 30 Years 31 Years 32 Years 33 Years 34 Years 35 Years 36 Years 36 Years | | 13 Years | 8 rears | 9 Years | 10 Years | 11 rears | 12 rears | | 27 Years 28 Years 29 Years |
| 25 Years 26 Years 27 Years 28 Years 29 Years 30 Years 31 Years 32 Years 33 Years 34 Years 35 Years 36 Years | | 19 Years 🥝 | 20 Years | 21 Years | 22 Years 🤗 | 23 Years 🥝 | 24 Years 🤗 | | |
| 31 Years 32 Years 33 Years 34 Years 35 Years 36 Years | | 25 Years 🥝 | 26 Years 🔗 | 27 Years 🔗 | 28 Years 🔗 | 29 Years 🔗 | 30 Years | | |
| Next Sten | | 31 Years | 32 Years | 33 Years | 34 Years | 35 Years | 36 Years | | |
| gram Q Get Count i Reset Selection Geography | vious Step gram | | | Q Get Count | C Reset Selection | on | | Next Step → Geography | |

Basic Selection & Filtering: Results – Demographic Filters Added

Results area

Results have changed. There is now less data because values are limited to the demographic filters.

In this case, clients between the ages of 18-29.

Explanation of Results

Explanation of Results The narrative has changed to include the demographic criteria that was applied. applied.

Reminder: switch tabs to view charts and graphs for Legal Sex, Age, and Race.

| Quick Count | | | | | 💬 Contact Us | 📀 Hel |
|-------------|---|---|--|-------------------------|--------------|-------|
| | | RESU | JLTS | | | |
| | PROGRAM | ಳ್ LEGAL SEX | Se AGE | X RACE | | |
| | Results Summary "Only results with a value of 6 or greater are displand (Active) Department of Human Serve Lit View Breakdown See the panel below for an | ed. Values are limited to Demographic filters. | | | | |
| | Explanation of Results | | | HIDE 🔺 | | |
| | AS OF CALENDAR YEAR 2017: PRIMARY PROGRAM - There are 21,765 DEMOGRAPHIC CRITERIA: AGE is ANY of the following: 18 Years, 1' "Active: The client was active in the pro "(Ever Active): The client had a history of | clients who are (Active) Department of Huma Years, 20 Years, 21 Years, 22 Years, 23 Years, yram during the selected time period. activity in the program on or before the select | n Services AND who meet the demographic cri 24 Years, 25 Years, 26 Years, 27 Years, 28 Year ed time period. | iteria. s, 29 Years; | | |
| | ⑦ What else should I know about | ıt this data. | | show 🗸 | | |

Basic Selection & Filtering: Selection – Add Geographic Filters

How many clients were active with DHS in 2017, were between the ages of 18-29 and lived in Penn Hills and surrounding areas?

Selection Search area

Geography > Municipality

Choose Penn Hills and surrounding areas from the list

Or

Select Penn Hills and surrounding areas on the interactive map

Filters Applied area

Selections have been added (scroll bar is available)

- Actions
 - Click Get Count

The Result Screen will open

Hint:

The text box above the selection list now reads "(selected)" because the list is displaying the current selections. Simply delete the text "(selected)" to view the entire list again.



Basic Selection & Filtering: Results - Geographic Filters Added

Results area

Results have changed. There is now less data because values are limited to the demographic filters and geographical filters.

In this case, clients between the ages of 18-29 who lived in Penn Hills or surrounding areas.

Explanation of Results

Explanation of Results
The narrative has changed to include the demographic criteria that was applied. applied.

Reminder: switch tabs to view charts and graphs for Legal Sex, Age, and Race.

| Quick Count | | | | | | 💬 Contact Us | 📀 Help |
|-------------|--|---|---|--------------|------------|--------------|--------|
| | | RESU | JLTS | | | | |
| | PROGRAM | ಳ್ LEGAL SEX | Lo AGE | Z RACE | | | |
| | Results Summary 'Only results with a value of 6 or greater are displated (Active) Department of Human Serv Let View Breakdown See the panel below for an | ed. Values are limited to Demographic filters. | | | | | |
| | P Evplanation of Results | | | HID | | | |
| | AS OF CALENDAR YEAR 2017: | | | nu | | | |
| | PRIMARY PROGRAM - There are 2,084 (DEMOGRAPHIC CATTERIA: AGE is ANY of the following: 18 Years, 1 ¹ AND MUNICIPALITY is ANY of the follow "(Active): The client was active in the pro "(Ever Active): The client had a history of | lients who are (Active) Department of Human Years, 20 Years, 21 Years, 22 Years, 23 Years, ving: Churchill, Monroeville, Oakmont, Penn Hi gram during the selected time period. activity in the program on or before the select | Services AND who meet the demographic crite 24 Years, 25 Years, 26 Years, 27 Years, 28 Year Ils, Plum, Verona, Wilkins, Wilkinsburg; 24 time period. | s, 29 Years; | | | |
| | ⑦ What else should I know about | it this data. | | SHOV | w ~ | | |

Advanced Selection: Selection - Add a **Comparison Program**

How many clients were active with DHS in 2017, or were Ever Active as Children Associated with a Child Welfare Case?

| Selection Search area | • Filters Applied are |
|--|-----------------------|
| 1. Program > Comparison Program | Comparison Progra |
| 2. Choose Child Welfare | added |
| 3. Make sure Active/Ever Active | Remove the filters |
| toggle is marked Ever Active | Select the age |
| 4. Then choose Children Associated with a Child Welfare Case | Select the mu |

a

am has been

es 18-29

inicipalities

Actions

Click Get Count

The Result Screen will open

Hint:

Ever Active refers to all time up to and including the time period chosen. In this example, Ever Active = all data through 2017.

| | PROGRAM* | JEMOGRAPHICS OPTIONAL | OPTIONAL | POLITICAL DISTRICT OPTIONAL | Filters Applied |
|------------------------------------|--|--|---|--|---|
| | PRIMARY PROGRAM* | | 岱 COMPAR | RISON PROGRAM | Time Period |
| Back to Category View | ⊖ Active ● Ev | er Active | | 🛓 Download | Primary Program Active) Department of Human Services |
| Child Welfare | 🔉 🍰 Child Wel | fare | | <u>۸</u> | Comparison Program |
| Criminal and Juvenile Justice | Services designed to youth (18 through 2- | prevent/address the neglect/maltreatment of children ar 4). | nd youth under age 18; Includes parents associated with a child | ld welfare case; Includes services provided to transition-aged | (Ever Active) Children Associated with a C Welfare Case |
| Early Childhood and Education Serv | ices Children Associ | ated with a Child Welfare Case | | | |
| Homelessness and Housing | Home and Commu | unity-Based Services | | | |
| Older Adults | Placement Service | S | | | |
| Physical and Behavioral Health | Parents Associa | ted with a Child Welfare Case | | | |
| Self Sufficiency | Transition Age | <u>fouth</u> | | | |
| 🗠 Vital Records | | | | | |
| J All Human Services | | | | * | |
| e vious Step | | Q Get Count 🤗 | Reset Selection | Next Step Demographics → | |

Allegheny County Department of Human Services

Allegheny County Department of Human Service:

Advanced Selection: Results - Comparison Program Added

Results area

Results have changed. The filters are removed from the results, but there is also more program data (195,634) due to the addition of the comparison program.

Originally the result (from the basic count) had 141,814 active with DHS in 2017.

Now there is 195,634 clients in the results - Participating in Either Program. Of the 75,487 clients who were Ever Active as of 2017 as Children

Associated with a Child Welfare Case (Comparison Program), 21,667 are active with DHS 2017.

Explanation of Results

The narrative has changed to exclude the demographic and geographic filters and to include the comparison program.

| Quick Count | | | | | 💬 Contact Us | 📀 He |
|-------------|---|---|---|---|--------------|------|
| | | RES | ULTS | | | |
| | PROGRAM | ಲ್ LEGAL SEX | age AGE | X RACE | | |
| | Results Summary 'Only results with a value of 6 or greater are display Image: Character of the state of t | ed. ces 144,877 | | | | |
| | (Ever Active) Children Associated wi | th a Child Welfare Case 75,985 | | | | |
| | Participating in Both Programs | 22,560 | | | | |
| | Participating in Either Program 낸 View Breakdown See the panel below for an | 198,302 explanation of the results. | | | | |
| | Explanation of Results | | | HIDE 🔺 | | |
| | AS OF CALENDAR YEAR 2017: PRIMARY PROGRAM - There are 144,87 COMPARISON PROGRAMM - There are 24,560 cl BOTH PROGRAMS - There are 28,560 cl EITHER PROGRAM - There are 198,302 DEMOCRAPHIC CATTERIA: No Demographic filters have been applie "(Active): The client was active in the pro "(Siver Active): The client was active in the pro | 7 clients who are (Active) Department of Hum \$985 clients who are (Ever Active) Children A ents who are BOTH (Active) Department of H lients who are EITHER (Active) Department of 1. gram during the selected time period. | an Services. sociated with a Child Welfare Case. Iuman Services AND (Ever Active) Children Ass if Human Services OR (Ever Active) Children As red time nesiod | ociated with a Child Welfare Case. sociated with a Child Welfare Case. | | |
| | What else should I know about | activity in the program on of before the selec | ua ume period. | SHOW 🗸 | | |

Advanced Selection: Results - Comparison Program Added (cont.)

Results area

Legal Sex, Age and Race breakdowns may be viewed simply by selecting the desired tab.

> Select Legal Sex. The breakdown for Participating in Either Program is displayed.

Return to the Program tab

Select View Breakdown **under** Participating in Both Programs. The breakdown has changed to those Participating in Both Programs.

Dynamic breakdowns for Legal Sex, Age and Race can be Viewed for Primary Program, Comparison Program, Both Programs or Either Program.



| Quick Count | | | | | 💬 Contact Us 🛛 😣 Hel |
|---------------|---|--|---|---|----------------------|
| | | RES | ULTS | | |
| | PROGRAM | çoʻ LEGAL SEX | Lo AGE | Z RACE | |
| | Participating in Either Program "Only results with a value of 6 or greater are displaye | ıd. | 0 20000 4000 | 0 60000 80000 100000 120000 | |
| | LEGAL SEX | TOTAL | Esmole | | |
| | Female | 101,929 | Male | | |
| | Male | 95,469 | Gender Variant | | |
| | Gender Variant | 11 | Unknown - | | |
| | Unknown | 893 | | | |
| | Explanation of Results | | | HIDE 🔺 | |
| | ELITHER PROGRAM - There are 198,302 cl DEMOGRAPHIC CRITERIA: No Demographic filters have been applied. "(Active): The client was active in the progr "(Ever Active): The client had a history of are "(Ever Active): The client had | ients wno are EITHER (Active) Department o ram during the selected time period. ctivity in the program on or before the select t this data. | t Human Services OR (Ever Active) Chil | Idren Associated with a Child Welfare Case. | |
| U UUICK COUNT | | | | | 💬 Contact Us 🛛 😒 Hel |
| | | RES | UITS | | |
| | PROGRAM | ଦୀ LEGAL SEX | a AGE | Z RACE | |
| | Participating in Both Programs *Only results with a value of 6 or greater are displaye | ed. | 0 2000 4000 | 6000 8000 10000 12000 | |
| | LEGAL SEX | TOTAL | Fomala | | |
| | Female | 11,285 | Male | | |
| | Male | 11,245 | Unknown | | |
| | Unknown | 30 | | | |
| | | | | | |
| | Real Contractor | | | | |

Allegheny County Department of Human Services

Resources Help is available!

1. Within the application in the top right corner there are two options to get help.

Contact Us Help

on the Program selection screen

- **2.** The information icon found on the program cards can be flipped for a description of the data
- **3.** The Download button will provide a list of all programs available and additional details such as any known data lag or restriction

Hovering over a selectable program will provide a tool tip data description for that program

outside of the application Allegheny County Analytics

(see slide 3)

